

## TERMS AND CONDITIONS

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### 1. Payment

- a) Payment for lessons is via a monthly Direct Debit. The Student will receive an invoice at the end of each month, which reflects how many lessons they have had. The correct amount will then be debited from the Student's account within three days.
- b) As a deposit, the cost of four lessons must be paid in advance, which acts as a notice period if the Student ever wishes to stop.
- c) Prices per lesson: £22.50 (30mins), £29.75 (45mins), £37 (60mins), £48.25 (75mins), £59.50 (90mins). Prices are subject to annual review and SOLO TUITION will give the Student at least one month's notice in writing.
- d) If two family members share a 60-minute or a 75-minute lesson, this will be regarded as a single lesson slot and charged at £37 or £48.25 respectively. If one family member decides to cancel their portion of the lesson on any particular week, the continuing student will be charged the normal price of a single 30-minute or 45-minute lesson, £22.50 or £29.75 respectively. The same rule applies for three or more family members sharing a lesson which lasts over an hour.

### 2. Lessons

- a) Lessons take place at a mutually convenient time between the Teacher and the Student. Lessons take place every week of the year unless cancelled by the Student and/or Teacher.
- b) If the Student wishes to cancel a lesson, they must give at least **5-days notice** in writing to the Teacher. If the Student fails to give 5-days notice they will be charged the usual lesson rate. SOLO TUITION recommends that all cancellations are done via email (and not verbally) so there is a record.

- c) If the Student is ill the lesson will still be charged.
- d) If the Teacher needs to cancel a lesson for any reason, they must also give at least 5-days notice in writing to the Student. If the Teacher is ill, the Student will not be charged for the lesson. In some circumstances, it may be possible to provide a substitute teacher.

### 3. Other

- a) The Student is responsible for buying and insuring their own instrument and sheet music.
- b) In the interests of the Student's well-being, the Teacher must be informed of any medical or other conditions affecting the Student.
- c) If the Student is under 18, the Student's parent or guardian gives permission for the Teacher to teach the Student.
- d) In the unlikely event that the Student is dissatisfied with the Teacher, SOLO TUITION will offer to replace the teacher as soon as possible.

### 4. Termination of Agreement

Either SOLO TUITION or the Student may terminate this agreement by giving no less than four lessons notice in writing. In this situation, the deposit will fund the final four lessons. This contract may only be varied with the written agreement of both parties.

### NOTES FOR GUIDANCE

It is important to note that whilst a Teacher will use his or her best endeavours to ensure the Student makes satisfactory progress, this can only be achieved by effective regular practice. This is a prerequisite of success on any musical instrument or in any musical endeavour.